

CLUB MEMBER SURVEY

Name (optional) _____

- 1) Number of years you have been a member of the club? _____
- 2) Why did you join our club? _____
- 3) What do you enjoy most about the club? _____

- 4) What do you enjoy the least? _____

- 5) What, in your opinion, has been the best project that the club has organized since you joined? _____

- 6) What types of projects interest you the most? _____

- 7) What types of projects interest you the least? _____

- 8) Do you think our club is well known the community? _____
- 9) If not, how do you think our club could become better know? _____
- 10) If you could change one thing about our club, what would it be? _____

GFWC MEMBER SATISFACTION SURVEY

Please complete this questionnaire to help evaluate member satisfaction with our club’s activities, projects and meetings. Please return completed form to the membership chairman or club president. All responses are confidential unless you choose to provide your name.

- 1) Do you feel welcome in our club? Yes No

If no, why? (Please mark all that apply)

- I have not made an effort to meet or get to know other members.
- Other members have not made an effort to meet or get to know me.
- Officers and chairmen seem too busy with business and each other to pay attention to members.
- The club does not make an effort to have hostesses or greeters.
- Not enough attention and time is given to social gatherings for member interaction.
- Other (please explain): _____

If yes, why? (please explain) _____

- 2) Do you feel comfortable sharing ideas and concerns with club leaders? Yes No

If no, why not? (Please mark all that apply)

- Club leaders have so many responsibilities and seem so busy I do not want to bother them.
- Club leaders have their own agenda and do not seem interested in members’ ideas.
- I have not been a member long enough to feel comfortable approaching club leaders.
- I do not want to appear as pushy or a trouble maker.
- Other: _____

If yes, why? (please explain) _____

- 3) How do you feel about the level of the club’s involvement in the following? (Mark appropriate response)

<i>Activity</i>	<i>Level of Club Involvement</i>			
Member Orientation	<input type="checkbox"/> Excessive	<input type="checkbox"/> Adequate	<input type="checkbox"/> Inadequate	<input type="checkbox"/> Unknown
Member Retention	<input type="checkbox"/> Excessive	<input type="checkbox"/> Adequate	<input type="checkbox"/> Inadequate	<input type="checkbox"/> Unknown
Community Projects	<input type="checkbox"/> Excessive	<input type="checkbox"/> Adequate	<input type="checkbox"/> Inadequate	<input type="checkbox"/> Unknown
Fundraising	<input type="checkbox"/> Excessive	<input type="checkbox"/> Adequate	<input type="checkbox"/> Inadequate	<input type="checkbox"/> Unknown

- 4) Do you feel the club focuses on community service? Yes No

- 5) Have you participated in club projects and activities? Yes No

If yes, how did you become involved? I volunteered I was asked

6) Please indicate your involvement in the following types of activities:

<i>Activity</i>	<i>Level of Involvement</i>	
Community Projects	<input type="checkbox"/> I am currently involved	<input type="checkbox"/> I would like to be involved
Fundraising	<input type="checkbox"/> I am currently involved	<input type="checkbox"/> I would like to be involved
Club Chairmanships	<input type="checkbox"/> I am currently involved	<input type="checkbox"/> I would like to be involved

7) I am Very Satisfied Satisfied Dissatisfied with my participation in club activities and projects. (Check the appropriate response.)

If you are dissatisfied, please help us understand better why? (Please mark all that apply)

- Insufficient knowledge about activities/projects Lack of resources to participate
 Personality conflicts Cost
 Lack of support from other members/leaders Personal time conflicts
 Other: _____

8) Communication and direction from clubs leaders is Excessive Adequate Inadequate.
(Check the appropriate response.)

9) Our club communications, newsletter, or bulletin is (please select all that apply):

- Timely Interesting Informative
 Well written Uninformative Too expensive to produce
 Could be sent electronically Other _____

10) Do you enjoy club meetings? Yes No

Please select the appropriate response in the following questions:

- The length of our meetings is Excessive Adequate Inadequate.
Our club should have More Same number Fewer meetings.
Our meetings are Well Organized and Well Run Disorganized and Poorly Run.
Our meeting time and/or day Convenient Inconvenient.

If meeting day/time is inconvenient, please suggest alternatives: _____

The location of our meetings is Convenient Inconvenient

If meeting location is inconvenient, please suggest alternatives: _____

11) The following changes would improve our club: (Check all that apply)

- | | |
|---|---|
| <input type="checkbox"/> Better speakers at meetings | <input type="checkbox"/> Better time management at meetings |
| <input type="checkbox"/> More community service projects | <input type="checkbox"/> Utilizing GFWC resources |
| <input type="checkbox"/> Fewer community service projects | <input type="checkbox"/> More volunteer opportunities |
| <input type="checkbox"/> Increased diversity in club membership | <input type="checkbox"/> More leadership opportunities |
| <input type="checkbox"/> More willingness to try new approaches | <input type="checkbox"/> Fewer fundraisers |
| <input type="checkbox"/> More member educational opportunities | <input type="checkbox"/> More social time |
| <input type="checkbox"/> Less social time | |
| <input type="checkbox"/> Better Communication from State Federation leaders | |
| <input type="checkbox"/> More participation in District/State Federation meetings | |

12) Is there anything else you would like to see changed? _____

13) Do you have any ideas for speakers, programs, projects or fundraisers that you would like to share?

If you would like to be contacted to discuss your responses (optional), please provide your name:

Thank you for taking the time to complete this evaluation and for your commitment and dedication to improving our club.